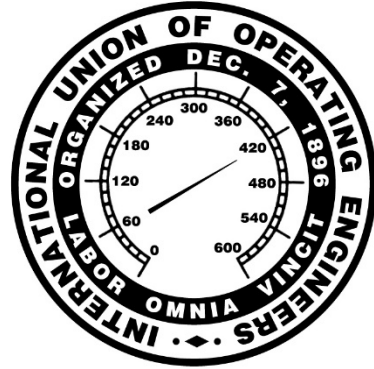




**MIDWEST OPERATING ENGINEERS
FRINGE BENEFIT FUNDS**



Important Information Regarding Annual Open Enrollment

January 15 – February 29, 2024

Marketplace Members (Hourly)

The information provided in this document is of general nature only and does not replace or alter the official rules and policies contained in the official Plan Documents (including amendments) that legally govern the terms and operations of the Midwest Operating Engineers Welfare Fund. If this publication differs in any way from the official Plan Documents, the official Plan Documents will always govern. The Board of Trustees have the right to modify the Midwest Operating Engineers Welfare Fund at any time. [2024 version]

Important Information Regarding the Annual Open Enrollment

Table of Contents

Open Enrollment Information.....	4
What is Annual Open Enrollment?	4
Who is Eligible for Open Enrollment?.....	4
Open Enrollment Events	5
Additional Resources Available During Open Enrollment.....	5
Important Reminders.....	5
Features of the Midwest Operating Engineers Health Plan Marketplace (i.e., Marketplace)	7
What health plan options and coverage tiers are available to eligible members of the Marketplace?	7
Updated Monthly Credit Cost Deductions Effective April 1, 2024 through March 31, 2025	7
Retiree Subsidy Effective April 1, 2024 through March 31, 2025	7
How Are Credits Allocated to the Credit Bank?.....	7
Overview of Health Plan Options	8
Does a member have to enroll into a health plan option if he/she can be covered under their parents' or spouse's plan?	9
Do all family members have to select the same health plan option and coverage tier?	9
Free Services Under ALL Health Plan Options	10
Exclusive Partnerships	10
Operators' Health Center (OHC) Plan Details	11
Recap of the OHC Plan.....	11
Expanded OHC Plan Network	11
OHC Plan Design.....	12
How the OHC Plan Works.....	12
What services have limited or no In-Network access?	12
Selecting a Health Plan Option/Coverage Tier.....	13
Keep Current Plan	16
Coordination of Benefits (COB)	17
Adding a Dependent During Open Enrollment.....	17
Removing a Dependent During Open Enrollment	17
Transferring Credits to Your Retiree Medical Savings Plan (RMSP) Account	18
RMSP Wizard Tool.....	18
Finding In-Network Providers	19
Medical ID Cards.....	20
Family Supplemental Benefit (FSB)	20

Review Your Beneficiaries	21
Communication Preferences	22
A word about the No Surprises Act.....	23
Your Rights and Protections Against Surprise Medical Bills.....	23

Open Enrollment Information

What is Annual Open Enrollment?

Annual open enrollment will be held from January 15 through February 29, 2024. During this time, you can review all the Marketplace health plan options, compare plans, review projected work hours to determine which health plan option will best fit your family's needs. The health plan option that you select will be for medical and pharmacy coverage for the upcoming Plan Year from April 1, 2024 through March 31, 2025.

During open enrollment, you can:

- Select a new health plan option or keep the same health plan option
- Select your coverage tier (Member Only, Member + 1, Family)
- You can dis-enroll dependents from your health plan – Please contact the Fund Office to receive a 2024 Dependent Disenrollment form. **PLEASE NOTE:** If you disenrolled a dependent from your plan, you will need to disenroll them annually to ensure they are not added back onto your plan. Refer to [Removing a Dependent During Open Enrollment](#).
- You can add dependents to your health plan for the upcoming Plan Year
- You can transfer credits from your Credit Bank to your Retiree Medical Saving Plan (RMSP) account, if eligible
- If you are married or have adult dependents, you are strongly encouraged to update their [Coordination of Benefits](#) information
- Review/update your My150 account details and [Communication Preferences](#) under your My Profile

Who is Eligible for Open Enrollment?

Depending on when you met the eligible requirements of the Marketplace, each year you may be given the opportunity to select a different health plan option and/or coverage tier. If you became eligible during the 2023/2024 Plan Year, it is critical for you to attend an open enrollment event. You and your spouse can meet with a Fund Office navigator and discuss the health plan options that you can afford based on your Credit Bank and anticipated work hours. You **do not** want to choose an option that you cannot afford; you will run the risk of losing eligibility. Upon regaining eligibility, you will once again be automatically enrolled in the Bronze PPO Plan.

If you were automatically enrolled in the Bronze PPO Plan, open enrollment is extremely important. This is your opportunity to select from seven health plan options with varying monthly credit cost deductions. Please take the time to use the **Health Plan Wizard** and **Affordability Calculator** to determine which health plan option best meets your family's needs based on your expected work hours and your Credit Bank reserve.

If you are first eligible January 1 or February 1, 2024, you will automatically be placed in the Bronze PPO Plan for the remainder of the 2023/2024 Plan Year. If you need to update your coverage tier, please submit the required documents so that the Fund Office can validate these dependents as soon as possible. During open enrollment, you will also be required to choose a health plan option/coverage tier for the upcoming Plan Year: April 1, 2024 through March 31, 2025. If you have any questions, call Member Services at 708-579-6675.

PLEASE NOTE: If you are first eligible March 1, 2024, you will automatically be placed in the Bronze PPO Plan and will remain in this health plan option through March 31, 2025. You will not be allowed to change your health plan option until the open enrollment period for the 2025/2026 Plan Year (mid-January 2025 through February 28, 2025), for coverage from April 1, 2025 through March 31, 2026.

Open Enrollment Events

The Fund Office will be hosting open enrollment events. The purpose of these events is for you to meet one-on-one with a Fund Office navigator to discuss the health plan options, answer any questions you may have regarding the various health plans, assist you with the enrollment process and if eligible, assist you with determining how many credits you can transfer to your RMSP account. To register for one of the events, visit <https://local150.org/moe/about/benefit-seminar-open-enrollment-information/>. Appointments will start at 8:00 a.m. with the last appointment at noon. Please bring your spouse; however, please make alternative childcare arrangements.

Open Enrollment events will take place on the following dates:

- District 5 Union Hall (Utica, IL) – Saturday, January 20, 2024
- District 7 Union Hall (Merrillville, IN) – Saturday, February 10, 2024
- Midwest Operating Engineers Fringe Benefit Funds Office – 6150 Joliet Road, Countryside, IL 60525 – Saturday, February 17, 2024

PLEASE NOTE: The Fund Office navigator is not licensed to recommend which health plan option to select or how many credits you should transfer.

For first year Apprentices, if you are unable to attend one of the above events, there will be a mandatory open enrollment event scheduled for Friday, February 2, 2024 at the training site. Be on the lookout for more information.

Additional Resources Available During Open Enrollment

Fund Office Marketplace Call Center: Call 708-579-6675 with a question or to schedule an appointment at the Fund Office. During the open enrollment period, staff will be available during the following hours to assist members with the open enrollment process:

- Monday, Tuesday, Wednesday, Friday: 8:00 a.m. to 5:00 p.m. CST
- Thursday: 9:00 a.m. to 5:00 p.m. CST
- Saturday: 8:00 a.m. to 12 p.m. CST

OHC Plan Member Services Representative: If you are interested in the OHC Plan, speak to a specialized representative at 708-579-6668.

Important Reminders

Are you registered on My150 (www.My150.com)? If not, please do so as soon as possible. The open enrollment process is handled through your My150 account.

Have you migrated to the new My150 platform? Thanks to all the feedback from members, My150 has undergone a complete remodel featuring a clean, modern design and improved usability. If you did not receive an email to migrate, visit My150.com, click to reset your password, enter your email address, and click the link that was sent to your email inbox to set your new password and login.

If you run into any issues, please contact Technical Support at 888-220-3599.

Once you are logged in to your My150 account, you should:

- Review your profile information and ensure all the information is correct.
- Set your Communication Preferences. Your Communication Preferences allow you to be in control of what you would and would not like sent to you via a text message or email when new information is available in your My Library.
- Review and/or update your [beneficiary information](#).

- Review your Credit Bank and determine how many credits you used during the 2023/2024 Plan Year. Did you have a surplus in credits or was there a deficit? Are you planning on retiring in the upcoming 2024/2025 Plan Year? If you are eligible to transfer credits, start considering how many credits you may want to transfer to your RMSP account.
- Review your dashboard and your My Claims to determine if you optimized the coverage under the health plan option that you selected for the 2023/2024 Plan Year.

Features of the Midwest Operating Engineers Health Plan Marketplace (i.e., Marketplace)

What health plan options and coverage tiers are available to eligible members of the Marketplace?

There are seven different health plan options available under the Marketplace:

- The Operators' Health Center (OHC) Plan
- Plan A PPO
- Platinum PPO
- EPO Plan
- Gold PPO
- Silver PPO
- Bronze PPO

There are three different coverage tiers available under the Marketplace:

- Member Only
- Member + 1
- Family

To review and compare health plan options, visit <https://local150.org/moe/about/benefit-seminar-open-enrollment-information/>, and click on the Marketplace tile to access the Comparison Chart.

Updated Monthly Credit Cost Deductions Effective April 1, 2024 through March 31, 2025

Credit costs for all the health plan options will remain the same for the next Plan Year EXCEPT for Marketplace Plan A. Credit costs for Marketplace Plan A will increase by 7% for the 2024/2025 Plan Year.

Updated Monthly Credit Cost Deductions for the MOE Health Plan Marketplace							
Health Plan Option	OHC Plan	Plan A	Platinum	EPO	Gold	Silver	Bronze
Updated Rates from April 1, 2024 – March 31, 2025							
Member Only	1,261	1,587	1,413	1,394	1,300	1,222	714
Member + 1	1,464	1,840	1,642	1,617	1,506	1,416	1,171
Family	1,663	2,094	1,868	1,842	1,715	1,613	1,332
Current Rates through March 31, 2024							
Member Only	1,261	1,483	1,413	1,394	1,300	1,222	714
Member + 1	1,464	1,720	1,642	1,617	1,506	1,416	1,171
Family	1,663	1,957	1,868	1,842	1,715	1,613	1,332

Retiree Subsidy Effective April 1, 2024 through March 31, 2025

The Welfare Fund Board of Trustees are pleased to announce that the retiree subsidy will **remain** at 17.3% for the upcoming Plan Year.

How Are Credits Allocated to the Credit Bank?

Monthly credits are determined based on your hourly Employer contribution rate less the retiree subsidy multiplied by the number of hours you work each month. As the retiree subsidy decreases, the credit cost per hour worked will increase.

Example:

If you fall under the Heavy Highway contract, your current hourly Employer contribution rate is \$17.25. Therefore, to determine the cost of a credit, you will need to remove the retiree subsidy.

Employer Contribution Rate:	\$17.25
Less Retiree Subsidy (17.25 x .173):	(2.98)
Credit Per Hour Worked:	14.27

Based on this example, 14.27 credits will be added to the member's Credit Bank for each hour they work. So, if this member works 160 hours in one month, 2,283 credits (14.27 X 160) will be added to their credit bank.

Overview of Health Plan Options

Here's a brief overview of the differences among your health plan options. Keep in mind, the Welfare Fund provides additional resources, including online decision tools and personalized assistance, to help you compare your options and choose the option that's best for you.

- ❖ **The OHC Plan uses a customized network, which includes the Operators' Health Center and HST Care Connect providers and facilities.** It gives you the flexibility to go In- or Out-of-Network, but you and your eligible dependents will receive all medical services covered by the plan for free when you use In-Network providers. This means there is no deductible and no coinsurance if you use an In-Network provider! **Note:** If you choose to see an Out-of-Network provider, you may pay more for services, except for a life-threatening emergency. **It is extremely important that you take an active role when selecting this health plan option.** If you are thinking about choosing the OHC Plan or have any questions, or to make sure your current health care providers are In-Network, visit <https://moefunds.hstechnology.com/> to access the provider finder or contact a specialized OHC Plan Member Services Representative at 708-579-6668. Also, you must take into consideration the geographic location of any covered eligible dependents (i.e., a child that resides with an ex-spouse or a child attending an out-of-state university).

Members enrolled in the OHC Plan will have access to In-Network providers at:

- **Local 150 Primary Medical Homes:**

We are proudly partnered with Premise Health, Everside Health, and the Midwest Coalition of Labor (MCL) to open access to quality healthcare for all eligible active members, retirees, and their eligible covered dependents. **All services covered under your health plan option are free if received at a Local 150 Primary Medical Home.** Visit <https://local150.org/moe/local-150-primary-medical-homes-2/> for a list of covered services, Medical Home locations, and other additional information.

- **Operators' Health Centers:** Both the Countryside and Merrillville locations perform primary/acute care, lab work, condition management and DOT physicals. Both centers also provide on-site physical therapy services. Visit operatorshealthcenter.com for more information.
- **Everside Health Centers:** Facilities are in Rockford, Illinois, Davenport, Iowa, and six locations in northern Indiana. Visit eversidehealth.com/local150.com for more information.
- **MCL Health Centers:** Northbrook, Grayslake, Elgin, and Joliet locations are open and seeing patients. Utica (located inside the District 5 Union Hall) is scheduled to open in 2024.

- **HST Care Connect network** for providers/facilities at:

Advocate Health Care system, including Advocate Clinics at Walgreens
Community Hospital system
Methodist Hospital system

PLEASE NOTE: The OHC Plan **does not** use the Blue Cross Blue Shield network. For additional details on this health plan option, refer to [Operators' Health Center \(OHC\) Plan Details](#).

- **Plan A, Platinum, Gold, Silver, and Bronze plans are Preferred Provider Organization (PPO) Plans.** These plans use the same Blue Cross Blue Shield network of providers. The main difference between these options is the amount of the deductibles and coinsurance. With these plans, once you meet the deductible, you pay your share of covered medical expenses through coinsurance.
- **The Bronze Plan does not include dental, life insurance, accidental death and dismemberment, or disability benefits.** Under this health plan option, you need to optimize the available [free services](#).
- **The EPO Plan is an Exclusive Provider Organization.** It uses the same Blue Cross Blue Shield network as the PPO plans, but it does not use coinsurance; instead, it uses copayments. You **must use** In-Network providers; otherwise, the plan **will not pay benefits**, except for life-threatening emergencies. There is no deductible, but you pay for medical services through copayments. The copayment is a flat fee for service and the flat fee will vary depending on what type of service you receive. You also **do not** have to choose a primary care physician (PCP) and you **do not** need to receive referrals to see specialists.

If you are thinking about choosing one of the PPO Plans or the EPO Plan, refer to [Finding In-Network Providers](#) to make sure your current health care providers are in the network.

PLEASE NOTE: You can review the Marketplace Comparison Chart by visiting <https://local150.org/moe/about/benefit-seminar-open-enrollment-information/>, and click on the Marketplace tile.

Does a member have to enroll into a health plan option if he/she can be covered under their parents' or spouse's plan?

If you are earning credits in your Credit Bank, you must enroll into the Marketplace. You could select the lowest costing health plan option, member only coverage and continue to bank credits.

Do all family members have to select the same health plan option and coverage tier?

Yes!

Free Services Under ALL Health Plan Options

Regardless of the health plan option that you select during Open Enrollment, for coverage starting April 1, 2024 through March 31, 2025, be sure to use the following free services for you and your family.

- Under the Affordable Care Act, preventive services are covered at 100% if you see an In-Network provider. Talk to your provider about these services. The Welfare Fund Board of Trustees approved to remove limitations from Plans for routine services; will be paid at 100% when using in-network providers for all ages. Vaccinations will also be paid at 100% if you stay in-network.
- **Local 150 Primary Medical Homes:**
We are proudly partnered with Premise Health, Everside Health, and the Midwest Coalition of Labor (MCL) to open access to quality healthcare for all eligible active members, retirees, and their eligible covered dependents. **All services covered under your health plan option are free if received at a Local 150 Primary Medical Home.** Visit <https://local150.org/moe/local-150-primary-medical-homes-2/> for a list of covered services, Medical Home locations, and other additional information.
 - **Operators' Health Centers:** Both the Countryside and Merrillville locations perform primary/acute care, lab work, condition management, DOT physicals, on-site physical therapy services, and can provide limited prepack medications at your appointment, when necessary. Behavioral health services are available at the Countryside location. Visit operatorshealthcenter.com for more information.
 - **Everside Health Centers:** Facilities are in Rockford, Illinois, Davenport, Iowa, and six locations in northern Indiana. Each location offers many of the same services as offered at the OHC. Everside also has a nurse line available 24/7 if you need to seek triage after hours. Visit eversidehealth.com/local150.com for more information.
 - **MCL Health Centers:** Northbrook, Grayslake, Elgin, and Joliet locations are open and seeing patients. Utica (located inside the District 5 Union Hall) is scheduled to open in 2024.
- Absolute Solutions Imaging Network provides free MRI, CT, and PET scans, if medically necessary, when you use one of their facilities
- MinuteClinic, located in CVS and Target retail stores, cover several services for free. There are some cash-pay services
- ATI Physical Therapy covers physical therapy services for free, if medically necessary. Primary plan rules must be followed.
- If you use an EyeMed Advantage Network provider, you and your covered dependents will receive a free eye exam. In addition, the EyeMed Advantage Network offers numerous discounts on vision services
- The Member Assistance Program through Employee Resource Systems, Inc. (ERS) offers up to five free counseling sessions (per episode) with master's-level clinicians for you and any family member, regardless of eligibility
- Virta offers a free type 2 diabetes management program, if you qualify
- Gateway Foundation or Recovery Centers of America (RCA) offer free substance abuse treatment co-occurring mental health treatment, if necessary

If you have any questions about any of the free services, please contact Member Services at 708-579-6600.

Exclusive Partnerships

The fringe benefit funds partner with several vendors to provide benefits to our eligible members and covered dependents. For more information regarding these partnerships, please visit

<https://local150.org/moe/h-w/exclusive-partnerships/>.

Operators' Health Center (OHC) Plan Details

Recap of the OHC Plan

When the Trustees first considered providing a Plan of this nature, the goal was to ensure great services which were accessible and cost effective. Therefore, the Plan details were outlined as follows:

- The OHC Plan is a customized network and **not affiliated with the BCBS PPO network.**
- **By using the customized network, members pay nothing!** No deductibles, no co-insurance/co-payments. In other words, you receive all covered services for free, if you use the customized network.
- The monthly credit cost deductions are significantly less than Plan A PPO. The OHC Plan cost is approximately 20% less than Plan A PPO.
- To be eligible to select this health plan option, you must live within a 30-mile radius of an Advocate, Community, or Methodist Hospital; otherwise, this health plan option will not appear as one of the health plan options in My150.

Members and covered dependents under the OHC Plan must take an active role in determining if providers/facilities are in the network. Refer to the [OHC Plan - Finding In-Network Providers](#).

Expanded OHC Plan Network

The OHC Plan network expanded to include Northwest Indiana by adding both Community Hospital system and Methodist Hospital system. Members who are eligible to enroll into the OHC Plan, have access to in-network providers at:

- Both OHC locations; Countryside, IL and Merrillville, IN.
- Everside Health Centers in Rockford, IL, Davenport, IA and six locations in northern Indiana
- MCL Health Centers in Northbrook, Grayslake, Elgin, Joliet, and Utica (coming in 2024)
- HST Care Connect Network for providers/facilities at:
 - Advocate Healthcare System, including Advocate Clinics at Walgreens
 - Community Hospital system
 - Methodist Hospital system
- EyeMed to receive a free eye exam per Plan Year and discounts on vision wear; receive reimbursement under your Family Supplemental Benefit
- The certification program through Valenz, the Fund's Case Manager remains the same
- Take advantage of the [free services](#)

PLEASE NOTE:

- The monthly credit cost deduction from your Credit Bank will be the same for both Illinois and Indiana residents.

OHC Plan Design

The objective of the OHC Plan is that if you use in-network providers, all covered services are free! For those eligible active members that can select the OHC Plan as a health plan option, the plan design is as follows:

Deductible and Out-of-Pocket Limits	OHC Plan Design	
	In-Network	Out-of-Network
Individual Deductible	\$0	\$300
Family Deductible	\$0	\$700
Individual Out-of-Pocket Limit	\$2,500	\$2,500
Family Out-of-Pocket Limit	\$6,000	\$6,000
Services Considered At	100%	70% of VBP ⁽¹⁾

⁽¹⁾ VBP is a transparent way of determining how much a provider or facility will be paid for certain services received outside of the network. It works by reimbursing the provider or facility based on a reference price. Because it is fully transparent and based on costs, the result is a price that is fair to both the provider or facility and the patient.

How the OHC Plan Works

The Operators' Health Center (OHC) Plan allows you and your covered family members to receive routine health care at the Operators' Health Center—located at the Countryside, IL campus or in Merrillville, IN—at no cost to you. You and your covered family members can also receive free routine health care at an Everside Health Centers or MCL Health Center locations.

For after-hours urgent care, you can visit a MinuteClinic in CVS or Target, or an Advocate Clinic located in Walgreens stores. For medical services not provided at the Operators' Health Center, such as specialist visits or hospitalization, the OHC will refer you to an HST Care Connect provider. HST Care Connect providers include those from Advocate Health Care, the Community Hospital system, or the Methodist Hospital system. **PLEASE NOTE:** Always verify with your provider or a specialized OHC Plan Member Services representative of the provider/facility's network status to ensure that they remain in-network. To verify their network status, visit <https://moefunds.hstechnology.com/> to access the provider finder.

If you choose to see an out-of-network provider or facility, you will pay more for services, except for a life-threatening emergency. However, certain out-of-network services with limited or no in-network access will be covered at 100%. For example, the OHC can refer you to any chiropractor or acupuncturist, and the services will be covered at 100%. HST Care Connect currently does not have a network of chiropractors or acupuncturists.

For more specific information regarding this health plan option, contact a specialized OHC Plan Member Services representative at 708-579-6668.

What services have limited or no In-Network access?

There are some provider gaps that have been identified. These service gaps will be considered at the In-Network benefit level, regardless of the provider that the member uses. These services include:

- Acupuncture
- Ambulance
- Ancillary Charges related to an In-Network Admit (anesthesiologist, surgeon, etc.)
- Behavior Health/Substance Abuse (all levels of inpatient/outpatient care)
- Chiropractic Care
- Durable Medical Equipment
- Life Threatening Emergency Room Visit
- Skilled Nursing Facilities
- TMJ

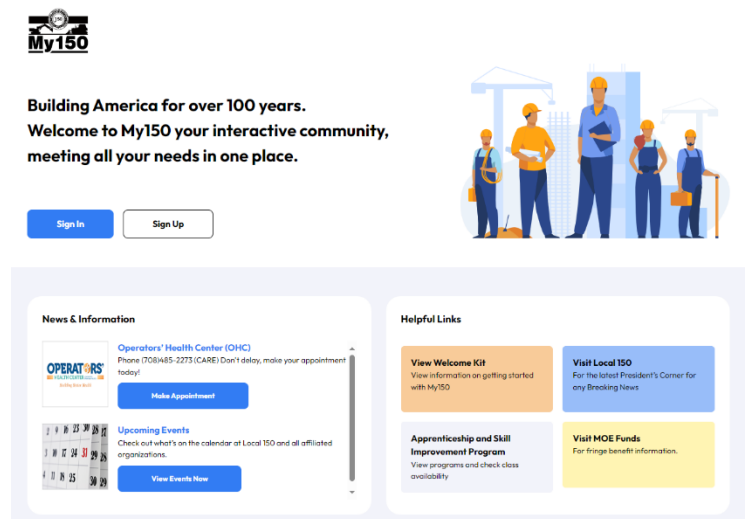
If you use an out-of-network provider or facility, you will pay more. The out-of-network provider or facility may balance bill you. If you are balance billed, contact the Patient Advocacy Center (PAC) at **888-837-2237** or pac@hstechnology.com. The PAC will be responsible for negotiating the VBP with the provider and/or facility and will negotiate the best price for any out-of-network services that you receive. **PLEASE NOTE:** Balance billing is not subject to your out-of-pocket maximum.

Selecting a Health Plan Option/Coverage Tier

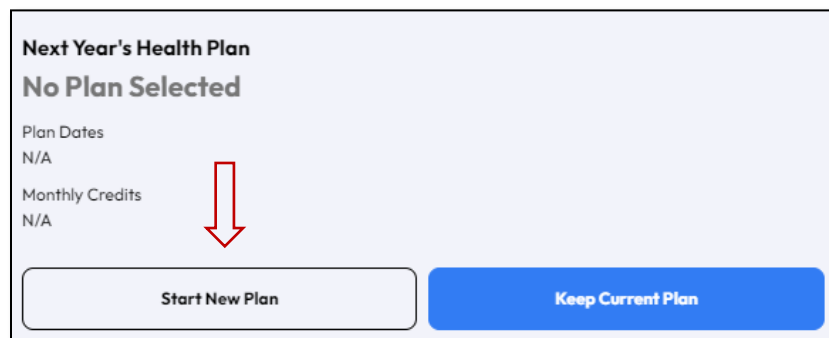
You can select a health plan option and coverage tier through your My150 account at [My150.com](https://my150.com). Whether you use a laptop, tablet, or mobile phone, you can access many of My150's features and enroll anytime, from anywhere.

Follow these steps to select a health plan option and coverage tier:

1. Log in to your My150. If you're not registered, click Sign Up, and follow the prompts to create your My150 account.



2. Click Under Next Year's Health Plan, select Start New Plan and follow the steps to compare up to three health plan options with the Health Plan Wizard.



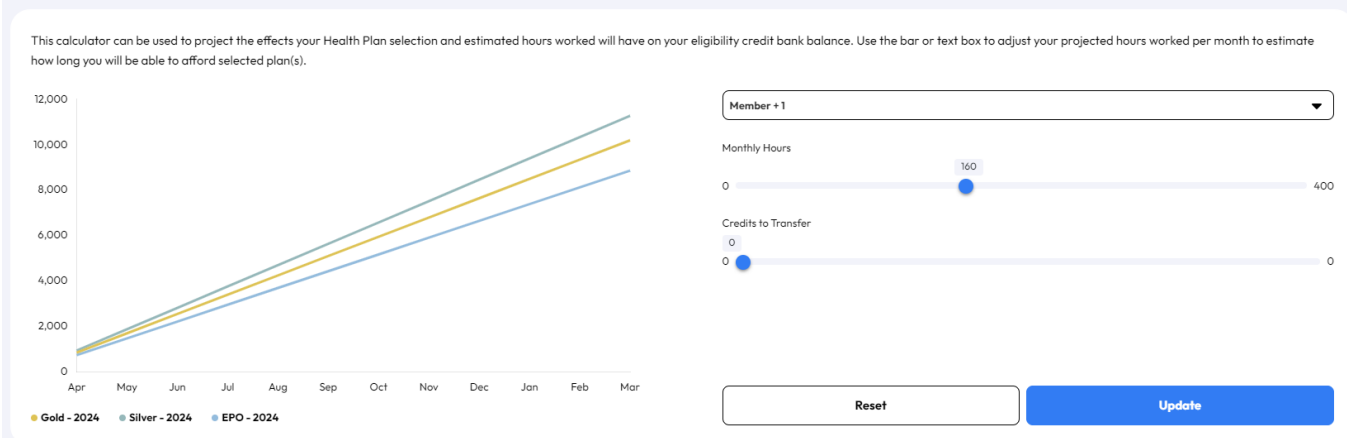
3. If you know which health plan option you would like to select, you can skip the wizard and continue with your plan selection. If you are unsure about the health plan option that you would like to select, you can utilize the Health Plan Wizard. You will be asked some questions about you and your family's specific situation. By answering these questions, the Health Plan Wizard will assist you in assessing which health plan options best meets you and your family's needs. Each year, you can change your coverage tier (Member Only, Member + 1, Family). If you are adding a new dependent, it's important to upload the required documents. **PLEASE NOTE: Required documents must be submitted to the Fund Office by 5:00 pm on February 29, 2024 to add your dependents for coverage beginning April 1, 2024. If documents are received after this date, you will not be able to add your dependents until next year's open enrollment period, unless you have a life changing event.**

- Based on your responses, three health plan options will be recommended for you to compare and review. If you know the health plan option you would like to select, click Select Plan to bypass the Affordability Calculator.


RECOMMENDED EPO - 2024 ⓘ 1,394 Monthly Credits Select Plan	RECOMMENDED Gold - 2024 1,300 Monthly Credits Select Plan	RECOMMENDED Silver - 2024 1,222 Monthly Credits Select Plan
Annual Deductible In-Network \$0 Out-Network \$0	Annual Deductible In-Network \$1,000 Out-Network \$2,000	Annual Deductible In-Network \$2,000 Out-Network \$4,000
Medical out of Pocket Maximum In-Network \$4,000 Out-Network \$0	Medical out of Pocket Maximum In-Network \$4,000 Out-Network \$8,000	Medical out of Pocket Maximum In-Network \$4,000 Out-Network \$8,000
Family Supplemental Benefit Limit Per Family per Plan Year \$2,000	Family Supplemental Benefit Limit Per Family per Plan Year \$2,000	Family Supplemental Benefit Limit Per Family per Plan Year \$2,000
Months Until Bank Depleted! 0	Months Until Bank Depleted! 0	Months Until Bank Depleted! 0
<input checked="" type="checkbox"/> Compare	<input checked="" type="checkbox"/> Compare	<input checked="" type="checkbox"/> Compare

- The Affordability Calculator can be used to project the effects your health plan selection and estimated hours worked will have on your Credit Bank balance which can impact your eligibility. With this tool, you can easily select your coverage tier (Member, Member + 1, or Family), your estimated monthly hours, and the number of credits you intend on transferring to your RMSP account during Open Enrollment, if applicable.

Affordability Calculator



6. Once you have selected a health plan option and coverage tier, a prompt will appear recommending that you verify your spouse's coordination of benefits information, if you have a spouse that is eligible for coverage. Please be sure to verify/update that information to ensure that there is not a delay in claims processing or denied claims.

 x

Verify Information

We recommend that you verify your spouse's coordination of benefits to ensure claims are paid on time

[Verify](#)

[Cancel](#)

7. Review your health plan option details and if everything looks good, click Add Signature

Review Plan

Please take the time to ensure that this is the Health Plan option you would like to enroll in today.

My Future Health Plan

Plan A - 2024 - Family

2,094 Monthly Credits

[View Plan Details](#)

Plan Dates

4/1/2024 - 3/31/2025

Annual Deductible

In-Network	Out of Network
\$700	\$700

Medical out of Pocket Maximum

In-Network	Out of Network
\$6,000	\$6,000

Family Supplemental Benefit Limit


Per Family per Plan Year

\$2,000

☒ You can afford this plan based on your estimated hours and future credits.

Your Dependents

Please review the below list of dependents that will be covered under your selected Health Plan option. If you would like to disenroll any of these dependents for the upcoming plan year, please contact Member Services at (708)579-6600 to request a disenrollment form.

 **Sign Agreement Document**

Once you have reviewed and approve the above details please sign our agreement document.

[Add Signature](#)

[Cancel](#) [Previous](#) [Confirm](#)

8. You will be given one last opportunity to review the details of the health plan option that you selected, the coverage tier, and covered dependents. If your selection looks good, click to sign, and then FINISH.

Enrollment Agreement

By signing this document I acknowledge that I have selected the plan listed below. I understand I am able to change my plan to a lower cost plan once during the benefit year unless I have a life event which qualifies me to change my plan.

Health Plan Information

MOE Medical ID	
Benefit Plan Name	
Coverage Tier	Family
Coverage Start Date	4/1/2024
Coverage End Date	3/31/2025
Covered Dependents	

Summary of Health Plan Benefits

	In Network Benefits	Out of Network Benefits
Annual Deductible- Single	\$1,000	\$2,000
Annual Deductible- Family	\$2,500	\$5,000
Medical Max- Single	\$4,000	\$8,000
Medical Max- Family	\$8,000	\$16,000
Hospital Services	80%	60%
Preventive Care	100%	No Benefits

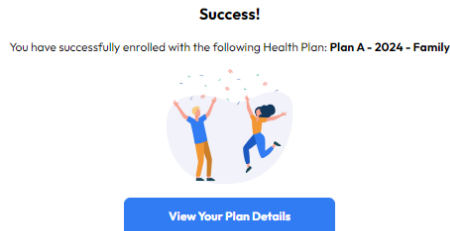


Signature

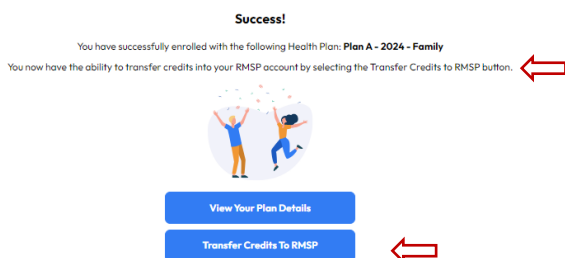
12/19/2023

Today's Date

9. The last and final step is click Confirm in the lower righthand side of the screen below Recapture Signature. You will see Success, confirming that you have successfully selected your health plan option for the upcoming Plan Year.



10. If you meet the requirements to transfer credits from your Active Credit Bank to your RMSP account, you will see an additional option to select as shown below. You will also see a Transfer Credits To My RMSP button on the My RMSP page in your My150 account. You have until the end of Open Enrollment, February 29, 2024 to make a credit transfer.



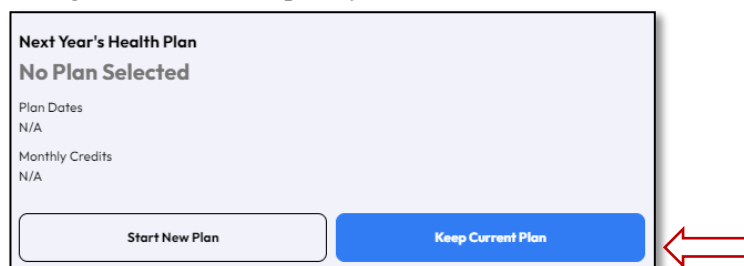
→ Only **one** credit transfer can be made from your Active Credit Bank to your RMSP account during Open Enrollment.

→ Once you confirm your credit transfer, it cannot be undone for any reason.

11. Once you decide, click Adopt and Sign. You will receive a confirmation pop-up that you have successfully selected a health plan option. You will also receive an email confirmation. The document you sign will be added to the My LIBRARY page.

Keep Current Plan

If you are satisfied with your current plan and would like to keep it for 2024/2025, please log in to your My150 account and click Keep Current Plan. You'll review your plan coverage details, your coverage tier and covered dependents, then confirm your choice for the upcoming Plan Year. Please refer to Steps 4 through 7 above to complete your selection.



Coordination of Benefits (COB)

During Open Enrollment, you will be prompted to complete the Coordination of Benefits (COB) process once you selected a health plan option if you are married. You must verify basic spouse information along with the Medicare and employment status. Also, if medical, dental, RX or vision coverage was elected through their employer, if applicable.

Once you have updated/confirmed your spouse's COB information, a case will be created and can be found on your My Cases page with the subject Coordination of Benefits Review 2024. You will receive an email containing with a link to upload their important documents such as an insurance or Medicare card. You can also select to view the case from your My Cases page and upload their important documents.

To update the Coordination of Benefits information for your adult dependents you can log in to your My150 account, click on My LIBRARY, then My COB Docs and then Enter Updated COB Information.

Failure to update your spouses or adult dependents COB information may result in delayed claims processing or denied claims.

Adding a Dependent During Open Enrollment

To add a new dependent to your coverage, you need to submit a Life Changing Event. Log in to your My 150 account, click MY FAMILY, and click Submit Life Changing Event. You will be required to complete details of the life changing event and then select Add Dependent. After you enter and save your dependents details, you will see a pop up indicating that your dependent has been created successfully. It is very important that you then click Submit. You will see another pop up indicating that your Life Changing Event has been successfully submitted.

A case has been created and can be found on your My Cases page with the subject Life Changing Event. You will receive an email containing a link to upload their important documents such as a birth certificate or adoption letter, Social Security Card, marriage certificate etc. You can also select to view the case from your My Cases page and upload their important documents.

PLEASE NOTE: During Open Enrollment, required documents must be submitted to the **Fund Office by 5:00 pm on February 29, 2024**. Failure to upload the required documents will result in that dependent not being added to the plan, and they will not the opportunity to be added again until Open Enrollment in 2025. The only other time a dependent can be added onto the plan is during a Life Changing Event i.e. marriage, birth, adoption, loss/gain of other insurance coverage or divorce. You have 90 days from the actual date of your Life Changing Event to submit the required documents, not the date you submit your Life Changing Event. Failure to upload the required documents will result in that dependent not being added to the plan.

You must also make an active plan selection for your dependents to be added to your plan. If you default, your dependents will not be added to your plan.

Removing a Dependent During Open Enrollment

If you disenrolled a dependent during last year's open enrollment period (and not due to a life changing event) and you want to continue to exclude the dependent from coverage for the upcoming Plan Year, you must contact Member Services at 708-579-6675 to request a Disenrollment Form. This form must be completed each Plan Year to ensure you understand your decision and the Fund Office has confirmation of this decision. This form would only need to be completed if disenrolling the dependent **does not** cause a tier change as in the case with Family coverage.

Transferring Credits to Your Retiree Medical Savings Plan (RMSP) Account

For those members that are already age 55 or will turn age 55 by March 31, 2024, you have the opportunity to transfer credits from your active Credit Bank to your RMSP account during Open Enrollment. For details on how to transfer credits, please visit <https://local150.org/moe/about/benefit-seminar-open-enrollment-information/>, and click on the Marketplace tile. Included in these instructions are pros/cons of transferring credits and a useful Decision Checklist. Please take the time to read this letter and understand your options. The biggest decision that you need to make is whether you are going to retire during the upcoming 2024/2025 Plan Year. If so, this open enrollment period is the time for you to transfer credits to your RMSP account to optimize the use of these credits. If you do not transfer these credits, you will NOT lose them; instead, you will continue to use them for coverage under the Active Welfare Fund until they are depleted and then you will transfer over to the Midwest Operating Engineers Retiree Welfare Plan (RWP) if you elect coverage under the RWP.

REMINDER: You can only transfer credits during an open enrollment period. It's important that you take the time to consider how many credits to transfer as you only have one opportunity during open enrollment. Once you complete the DocuSign agreement, the credits **cannot** be transferred back to your Credit Bank.

RMSP Wizard Tool

For members eligible to transfer credits, we welcome you to utilize the RMSP Wizard Tool. After you make your health plan option/coverage tier selection, you will be given the opportunity to transfer credits. You have up until February 29, 2024, to make your transfer credit election.

The RMSP Wizard prompts you with questions and based on the answer to your questions, you can determine the number of credits to transfer. Depending on when you make your transfer election, the Fund Office will withhold a safety net of credits to provide Active Welfare Fund coverage through March 31, 2024:

- If you make your credit transfer in January, we will withhold the credit cost deductions associated with your current health plan to provide you continued Welfare Fund coverage for February and March 2024.
- If you make your credit transfer in February, we will withhold the credit cost deduction associated with your current health plan to provide you continued Welfare Fund coverage for March 2024.

Transferring credits is an important decision because you DO NOT want to lose active eligibility coverage. Once you confirm your credit transfer, it is final, and you will not be able to transfer them back to your active Credit Bank. If you transfer too many credits and you lose eligibility, you will need to re-establish eligibility under the Bronze PPO Plan and if you are near retirement, losing active eligibility could jeopardize you from meeting the RWP eligibility requirements causing you to NOT receive RWP coverage. Therefore, we strongly encourage you to attend an [Open Enrollment Event](#) or utilize any of the [Additional Resources Available During Open Enrollment](#).

Finding In-Network Providers

Plan A, Platinum, Gold, Silver, Bronze, and EPO health plan options:

- These health plan options ALL use the BCBS PPO network of providers and facilities.
- Go to www.bcbs.com
- Hover over **Find a Doctor** tab as shown on the top ribbon and a pop-up will appear
- After selecting United States, you are prompted click on **Choose a location and plan**
 - Enter an address, city or zip code
 - Enter the three-letter prefix on your BCBS medical ID card
 - **Example: MOE123456789 → Enter M O E**
 - You will be able to search for doctors, specialty, facilities by name or type
 - A list of doctors/facilities will be created based on the above criteria
- **REMINDER:** Be sure to call your provider/facility to receive verbal confirmation that they are in the BCBS network, or call BCBS directly at 800-810-2583 (as shown on the back of your BCBS medical ID card)






OHC Plan:

- This health plan option uses the Operators' Health Centers and providers and facilities in the HST Care Connect network. **PLEASE NOTE:** Be sure to reference the [free services](#) too!
- Visit operatorshealthcenter.com to view Operators' Health Center locations and providers
- Go to www.moefunds.hstechnology.com
- Click either Doctor or Facility/Location
 - Enter your search criteria
- **REMINDER:** Be sure to call your provider to receive verbal confirmation that they are in the HST Care Connect network or call a specialized OHC Plan Member Services representative at 708-579-6668 for assistance locating an in-network provider/facility



Medical ID Cards

If you are changing your health plan option for the upcoming Plan Year, you will receive new medical ID cards to use effective April 1, 2024. It is imperative that you use this new medical ID card on or after April 1, 2024 and always keep it on your person. You will also be able to download a copy of your card through your My150 account. If you need additional cards, please contact Member Services at 708-579-6600.

If you select one of the PPO Plans (Plan A, Platinum, Gold, Silver, Bronze, or EPO), you will receive a BCBS of Illinois medical ID card (as shown below). The information on the back of the card is specific to the health plan option you selected.

 Identification Number: MOE Group Number: P11796 RX BIN: 610011 RX Grp: IUOEMOE RX PCN: IRX 	<p>www.bcbsil.com</p> <table border="1"><tr><td>Deductible Information Ind/Fam In Network \$5,000/\$10,000 Ind/Fam Out of Network \$10,000/\$20,000</td><td>Out of Pocket Maximum Information Ind/Fam In Network \$5,000/\$10,000 Ind/Fam Out of Network \$10,000/\$20,000</td></tr></table> <table border="1"><tr><td> BlueCross BlueShield of Illinois This card is not a guarantee of benefits. For claims, benefits and eligibility call the Fund Office. Locate a provider by calling the BCBS Provider Finder, or at the website above. Contact Valenz to certify for all inpatient hospital admissions, outpatient surgeries, home health care, DME, managed mental health, and therapies 5 business days in advance of admission or outpatient surgical procedure. THIS IS NOT A COMPLETE LISTING. For member assistance program, and work-life services call Employee Resource Systems, Inc. (ERS). Provider: File medical claims with your local BCBS Plan. © 2023 228</td><td>Fund Office* 1-708-579-6600 BCBS Provider Finder 1-800-810-2583 Valenz (Case Mgr./Cert)* 1-855-298-0493 Absolute Solutions* 1-800-321-5040 ERS (MAP)* 1-855-374-1674 Pharmacy Questions* 1-855-697-9150 *Group contracts directly BlueCross BlueShield of Illinois, an Independent Licensee of the BlueCross BlueShield Association, provides claims processing only and assumes no financial risk for claims.</td></tr></table>	Deductible Information Ind/Fam In Network \$5,000/\$10,000 Ind/Fam Out of Network \$10,000/\$20,000	Out of Pocket Maximum Information Ind/Fam In Network \$5,000/\$10,000 Ind/Fam Out of Network \$10,000/\$20,000	 BlueCross BlueShield of Illinois This card is not a guarantee of benefits. For claims, benefits and eligibility call the Fund Office. Locate a provider by calling the BCBS Provider Finder, or at the website above. Contact Valenz to certify for all inpatient hospital admissions, outpatient surgeries, home health care, DME, managed mental health, and therapies 5 business days in advance of admission or outpatient surgical procedure. THIS IS NOT A COMPLETE LISTING. For member assistance program, and work-life services call Employee Resource Systems, Inc. (ERS). Provider: File medical claims with your local BCBS Plan. © 2023 228	Fund Office* 1-708-579-6600 BCBS Provider Finder 1-800-810-2583 Valenz (Case Mgr./Cert)* 1-855-298-0493 Absolute Solutions* 1-800-321-5040 ERS (MAP)* 1-855-374-1674 Pharmacy Questions* 1-855-697-9150 *Group contracts directly BlueCross BlueShield of Illinois, an Independent Licensee of the BlueCross BlueShield Association, provides claims processing only and assumes no financial risk for claims.
Deductible Information Ind/Fam In Network \$5,000/\$10,000 Ind/Fam Out of Network \$10,000/\$20,000	Out of Pocket Maximum Information Ind/Fam In Network \$5,000/\$10,000 Ind/Fam Out of Network \$10,000/\$20,000				
 BlueCross BlueShield of Illinois This card is not a guarantee of benefits. For claims, benefits and eligibility call the Fund Office. Locate a provider by calling the BCBS Provider Finder, or at the website above. Contact Valenz to certify for all inpatient hospital admissions, outpatient surgeries, home health care, DME, managed mental health, and therapies 5 business days in advance of admission or outpatient surgical procedure. THIS IS NOT A COMPLETE LISTING. For member assistance program, and work-life services call Employee Resource Systems, Inc. (ERS). Provider: File medical claims with your local BCBS Plan. © 2023 228	Fund Office* 1-708-579-6600 BCBS Provider Finder 1-800-810-2583 Valenz (Case Mgr./Cert)* 1-855-298-0493 Absolute Solutions* 1-800-321-5040 ERS (MAP)* 1-855-374-1674 Pharmacy Questions* 1-855-697-9150 *Group contracts directly BlueCross BlueShield of Illinois, an Independent Licensee of the BlueCross BlueShield Association, provides claims processing only and assumes no financial risk for claims.				

If you select the OHC Plan, you will receive the following HST Care Connect medical ID card.

<p>Medical ID Card</p>   Plan ID: OHC 1 Member: MOE ID: HST Care Connect Network Value Based Payments Plan Coverage Questions: To confirm eligibility, obtain specific benefit information, or inquire about a claim please call the MOE Welfare Fund at (708) 579-6668. This card is not a guarantee of coverage.	<p>Medical Claims Submission EDI Payor ID: 45979 Provider Support: Mail: MOE Welfare Fund (855) 297-4436 PO Box 211231 stream.support@sdta.us Eagan, MN 55121</p> <p>HST Care Connect Network Carrier Code: 168 ASSIGNMENT OF BENEFITS IS CONSIDERATION IN FULL: Assignment of Benefits (AOB) is a waiver of the Provider's right to balance bill the patient. Depositing checks received from the Plan represents accord and satisfaction and will take precedence over any previous terms. Non-HST Care Connect providers are reimbursed pursuant to the terms of the Plan Document up to Reasonable and Allowable Amount (subject to value based payments). The Plan will only consider an Assignment of Benefits (AOB) valid under the condition that the Provider accepts the payment received from the Plan as consideration in full for the services, supplies and/or treatment rendered, less any required deductibles/copays/coinsurance. Please refer to the Plan Document or contact MOE Welfare Fund at (708) 579-6668 for any questions. Before balance billing, please contact the Patient Advocacy Center at (888) 837-2237 or email pac@hsttechnology.com.</p> <table border="1"><tr><td>Deductible Information: Ind/Fam In Network: \$0/\$0 Ind/Fam Out of Network: \$300/\$700</td><td>Out of Pocket Maximum Information: Ind/Fam In Network: \$2,500/\$6,000 Ind/Fam Out of Network: \$2,000/\$6,000</td></tr><tr><td>RX Out of Pocket Information: Ind/Fam In Network: \$2,000/\$4,000 Ind/Fam Out of Network: \$4,000/\$8,000</td><td></td></tr></table> <p>Resources Fund Office Provider Finder: (708) 579-6668 Provider Finder Website: https://moefunds.hsttechnology.com Operators' Health Center: Countryside (708) 485-2273 Merrillville (219) 525-1150 Davenport, IA (563) 214-1599 Rockford, IL (779) 369-0757 Activate Healthcare: (855) 374-1674 ERS(MAP): (800) 321-5040 Absolute Solutions: (855) 697-9150 Pharmacy Questions: (855) 298-0493 Valenz (Case Mgr./Cert.): (855) 298-0493 Contact Valenz for certification requirements 5 business days in advance of admission or outpatient surgical procedure or no later than the next business day, in case of emergency admission.</p>	Deductible Information: Ind/Fam In Network: \$0/\$0 Ind/Fam Out of Network: \$300/\$700	Out of Pocket Maximum Information: Ind/Fam In Network: \$2,500/\$6,000 Ind/Fam Out of Network: \$2,000/\$6,000	RX Out of Pocket Information: Ind/Fam In Network: \$2,000/\$4,000 Ind/Fam Out of Network: \$4,000/\$8,000	
Deductible Information: Ind/Fam In Network: \$0/\$0 Ind/Fam Out of Network: \$300/\$700	Out of Pocket Maximum Information: Ind/Fam In Network: \$2,500/\$6,000 Ind/Fam Out of Network: \$2,000/\$6,000				
RX Out of Pocket Information: Ind/Fam In Network: \$2,000/\$4,000 Ind/Fam Out of Network: \$4,000/\$8,000					

As a reminder, if you keep your current health plan option for the upcoming Plan Year, you will not receive a new medical ID card.

Family Supplemental Benefit (FSB)

Each of the Marketplace health plan options provide \$2,000 in an FSB benefit. This amount is renewed at the start of each Plan Year. Unused balances at the end of the Plan Year will be forfeited; the amounts do not rollover to the next Plan Year. You can use your FSB to pay for medically necessary services that are not covered under your health plan option, or for services that have a benefit maximum. For example:

- You can use your FSB benefit to receive reimbursement for vision and hearing services
- If you select the Bronze PPO Plan, this plan does not cover any dental services. Therefore, you can use your FSB benefit to receive reimbursement for dental services.

To review your FSB utilization, log in to your My150 account and view the information on your dashboard. For more information regarding FSB, please visit <https://local150.org/moe/family-supplemental-benefit/>.

Review Your Beneficiaries

The annual open enrollment period is a great time to review and/or update your designated beneficiaries. To review your current beneficiaries, scroll to the QUICK LINKS along the left side of the page of your My150 MY DASHBOARD and click My Beneficiaries. Most importantly, if you experience a Life Changing Event (marriage, divorce, birth, death, etc.), you should always review your beneficiaries to ensure this information is up to date. Once a divorce has been finalized, it is imperative to contact the Benefits & Eligibility Services Group at 708-937-0327 and submit a copy of your divorce decree as quickly as possible to avoid potential medical, dental, and pharmacy overpayments that the member will be responsible for paying!

Welfare Fund Death Benefit – If you die as an active eligible member of the Welfare Fund, your named beneficiary will receive a \$40,000 tax-free death benefit. You can name anyone as your primary beneficiary(ies) and anyone as your contingent beneficiary(ies).

Pre-Retirement Pension Death Benefit – If you are married, this benefit is automatically paid to your spouse as the primary beneficiary. However, you can also name contingent beneficiary(ies) should your spouse die. If you are single, you can name anyone as your primary beneficiary(ies) and anyone as your contingent beneficiary(ies).

IUOE Vacation Savings – You can name anyone as your primary beneficiary(ies) and anyone as your contingent beneficiary(ies).

Retiree Medical Savings Plan (RMSP) Account – Only your spouse and children can be named as either your primary or contingent beneficiary(ies).

Retirement Enhancement Fund – Fidelity Investments is responsible for maintaining beneficiary information for this fringe benefit. To access your plan's benefits and update your beneficiary, visit www.NetBenefits.com/atwork to setup a username and password. From here, click on "Profile" and then scroll down to select "Beneficiaries".

If you require any assistance with updating your beneficiaries, you can call Member Services at 708-579-6600.

PLEASE NOTE: If you are an active dues paying member, you also have \$10,000 of Life Insurance through the Midwest Coalition of Labor (MCL). The Fund Office does not administer this benefit but for more information, visit coalitionoflabor.org. You can also access the beneficiary designation form to download, print, complete and mail to VOYA Financial by visiting: <http://local150.org/wp-content/uploads/2021/10/voya-beneficiary-form-final.pdf>.

Communication Preferences

Communication Preferences allows you to select if you would like to receive electronic notifications when your EOB's, Quarterly Statements, and Required Notices are available and ready to be viewed in your My150 account in lieu of receiving them in the mail. Your Communication Preferences can be updated by logging in to your My150 account, clicking the My Profile Icon and selecting Communication Preferences under settings. You can select whether you would like to be notified via a text message or email notification for when these items are added to your My150 account.

The screenshot displays the 'Communication Preferences' interface. It is divided into two main sections: 'SMS Preferences' and 'Email Communication Preferences'. Each section has a 'Select All' checkbox and a list of notification types with individual checkboxes. At the bottom of each section are 'Update' and 'Unsubscribe All' buttons. Red arrows point to the 'SMS Preferences' and 'Email Communication Preferences' section headers.

Section	Notification Type	Checkbox
SMS Preferences	Select All	<input type="checkbox"/>
	Text Message Enrollment Reminder <small>Text message reminders to enroll in a plan will be sent near the end of an enrollment period if a plan selection hasn't been made.</small>	<input type="checkbox"/>
	Text Message Profile Update <small>Text message notifications will be sent when important profile information has been updated.</small>	<input type="checkbox"/>
Email Communication Preferences	Select All	<input type="checkbox"/>
	EOBs <small>Explanations of benefits and letters sent by MOE funds</small>	<input type="checkbox"/>
	Quarterly Statements	<input type="checkbox"/>
	Tax Forms <small>1099R and 1095B</small>	<input type="checkbox"/>
	Required Notices	<input type="checkbox"/>

Where is everything located?

- Explanation of Benefits (EOBs) can be found under MY CLAIMS
- Your Quarterly Statements can be found under MY HOURS
- Under MY LIBRARY, you can find your annual required notices, form documents, your DocuSigned documents, Summary Plan Descriptions, Coordination of Benefits forms, and tax documents.

Your preferences can be updated or changed at any time.

A word about the No Surprises Act

Special rules apply to any benefits subject to the No Surprises Act (NSA). The No Surprises Act protects patients who receive emergency services at a hospital, at an independent freestanding emergency department and from air ambulances. In addition, the law protects patients who receive emergency services from an Out-of-Network provider at an In-Network facility. In certain circumstances, non-emergency items or services that are otherwise covered by the Plan from an Out-of-Network provider who is working at an In-Network facility are also subject to the No Surprises Act.

For benefits subject to the No Surprises Act, any cost-sharing payments count toward your In-Network deductible and In-Network Out-of-Pocket Expense Maximum. Please review the explanation of [Your Rights and Protections Against Surprise Medical Bills](#).

Detailed information regarding the requirements of the NSA can be found at <https://local150.org/moe/no-surprises-act-nsa/>.

Your Rights and Protections Against Surprise Medical Bills

When you get emergency care or get treated by an out-of-network provider at an in-network hospital or ambulatory surgical center, you are protected from surprise billing or balance billing.

What is “balance billing” (sometimes called “surprise billing”)?

When you see a doctor or other health care provider, you may owe certain out-of-pocket costs, such as a copayment, coinsurance, and/or a deductible. You may have other costs or have to pay the entire bill if you see a provider or visit a health care facility that isn’t in your health plan’s network.

“**Out-of-network**” describes providers and facilities that haven’t signed a contract with your health plan. Out-of-network providers may be permitted to bill you for the difference between what your plan agreed to pay and the full amount charged for a service. This is called “**balance billing**.” This amount is likely more than in-network costs for the same service and might not count toward your annual out-of-pocket limit.

“**Surprise billing**” is an unexpected balance bill. This can happen when you can’t control who is involved in your care—like when you have an emergency or when you schedule a visit at an in-network facility but are unexpectedly treated by an out-of-network provider.

You are protected from balance billing for:

Emergency services

If you have an emergency medical condition and get emergency services from an out-of-network provider or facility, the most the provider or facility may bill you is your plan’s in-network cost-sharing amount (such as copayments and coinsurance). You **can’t** be balance billed for these emergency services. This includes services you may get after you’re in stable condition, unless you give written consent and give up your protections not to be balance billed for these post-stabilization services.

Certain services at an in-network hospital or ambulatory surgical center

When you get services from an in-network hospital or ambulatory surgical center, certain providers there may be out-of-network. In these cases, the most those providers may bill you is your plan’s in-network cost-sharing amount. This applies to emergency medicine, anesthesia, pathology, radiology, laboratory, neonatology, assistant surgeon, hospitalist, or intensivist services. These providers **can’t** balance bill you and may **not** ask you to give up your protections not to be balance billed.

If you get other services at these in-network facilities, out-of-network providers **can’t** balance bill you, unless you give written consent and give up your protections.

You're never required to give up your protections from balance billing. You also aren't required to get care out-of-network. You can choose a provider or facility in your plan's network.

When balance billing isn't allowed, you also have the following protections:

- You are only responsible for paying your share of the cost (like the copayments, coinsurance, and deductibles that you would pay if the provider or facility was in-network). Your health plan will pay out-of-network providers and facilities directly.
- Your health plan generally must:
 - Cover emergency services without requiring you to get approval for services in advance (prior authorization).
 - Cover emergency services by out-of-network providers.
 - Base what you owe the provider or facility (cost-sharing) on what it would pay an in-network provider or facility and show that amount in your explanation of benefits.
 - Count any amount you pay for emergency services or out-of-network services toward your deductible and out-of-pocket limit.

If you believe you've been wrongly billed, you may contact the federal agencies at 800-985-3059.

For ERISA Plans: For technical assistance and complaints, you should call EBSA's toll free number at 866-444-3272. You may contact us electronically at www.askebsa.dol.gov.

Visit <https://www.cms.gov/nosurprises> for more information about your rights under federal law.