



# Fringe Benefits Contact Information

## Fund Office

<u>Department</u>	<u>Question Types</u>	<u>Contact Information</u>
<b>General Fund Office</b>	General questions	Phone: (708) 482-7300
<b>A/R Department</b>	Reciprocity/check stub credits	Phone: (708) 579-6620 Fax: (708) 482-3756
<b>Benefits &amp; Eligibility Group</b>	Fringe benefit eligibility, Retiree Welfare Plan (RWP) eligibility, disability, death benefits	Phone: (708) 937-0327 Fax: (708) 352-3310
<b>COBRA</b>	Continuation of coverage eligibility	Phone: (708) 579-6635 Fax: (708) 482-3726
<b>Member Services Department</b>	Eligibility review/hours coverage, Family Supplemental Benefit (FSB), Life Changing Events (LCE), Retiree Medical Savings Plan (RMSP) account claims, claims questions, event questions	Phone: (708) 579-6600 Fax: (708) 352-3310
	Health plan options, credit banks	Phone: (708) 579-6675
	OHC plan specialized representative	Phone: (708) 579-6668
<b>Midwest Coalition of Labor (MCL)</b>	Member discounts & free services	Phone: (800) 433-2099 <a href="http://www.coalitionoflabor.org">www.coalitionoflabor.org</a>
<b>MCL Credit Union</b>	Personal/checking accounts, loans	Phone: (708) 482-9606
<b>Pharmacy Benefit Department</b>	General pharmacy inquiries	Phone: (708) 387-8331 Fax: (630) 490-0027
<b>Retirement Services Group</b>	Pension options, Retirement Enhancement Fund (REF), RMSP credit transfers, working in retirement	Phone: (708) 579-6630 Fax: (708) 354-7732
<b>Vacation Savings</b>	General questions	Phone: (708) 937-1741

## Local 150 Advocates

<b>Juli Kresge Member Advocate</b>	Escalated questions regarding claims, eligibility, benefit denials, medical appeals	Phone: (708) 579-6672 Fax: (708) 482-4184 <a href="mailto:welfareadvocate@moefunds.com">welfareadvocate@moefunds.com</a>
<b>Tanya Reed Retiree Member Advocate</b>	Retirement planning, complex retirement issues, Retirement Enhancement Fund issues, appeals	Phone: (708) 937-1744 Fax: (708) 352-3310 <a href="mailto:retireeadvocate@moefunds.com">retireeadvocate@moefunds.com</a>
<b>Anna Bozich Pharmacy Advocate</b>	Escalated pharmacy issues, pharmacy appeals, specialty medication	Phone: (708) 937-1745 Fax: (630) 490-0027 <a href="mailto:pharmacyadvocate@moefunds.com">pharmacyadvocate@moefunds.com</a>



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## Local 150 Primary Medical Homes



Scan QR Code for more info and full list of 15 locations!

## Exclusive Partners

<u>Vendor</u>	<u>Question Types</u>	<u>Contact Information</u>
Absolute Solutions	Imaging network	Phone: (800) 321-5040 <a href="http://www.absolutedx.com">www.absolutedx.com</a>
Amplifon	Hearing aid discounts	Phone: (877) 203-0675 <a href="http://www.amplifonusa.com/eyemed">www.amplifonusa.com/eyemed</a>
ATI Physical Therapy	Physical therapy	Phone: (833) 284-0001 <a href="http://www.atipt.com/moe">www.atipt.com/moe</a>
BCBS Member Services	BlueCross BlueShield PPO	Phone: (800) 810-2583 <a href="http://www.bcbsil.com">www.bcbsil.com</a>
Delta Dental	Dental benefits	Phone: (800) 323-1743 <a href="http://www.deltadentalil.com">www.deltadentalil.com</a>
Employee Resource Systems, Inc.	Mental health and well-being benefits Company code: moemap	Phone: (855) 374-1674 <a href="http://Moe.mylifeexpert.com">Moe.mylifeexpert.com</a>
EyeMed	Vision discounts	Phone: (866) 393-3401 <a href="http://www.eyemed.com">www.eyemed.com</a>
Gateway Foundation	Substance abuse & mental health treatment programs	Sandra Beecher Cell: (309) 296-3053 <a href="http://Gatewayfoundation.org">Gatewayfoundation.org</a>
MinuteClinic	General MinuteClinic questions	Phone: (866) 389-2727 <a href="http://www.minuteclinic.com">www.minuteclinic.com</a>
OptumRx Customer Care	Home delivery account & medication questions	Phone: (855) 697-9150
OptumRx Member Services	RWP Medicare PDP questions	Phone: (866) 868-2493
Recovery Centers of America (RCA)	Substance abuse & mental health treatment programs	Ross Bacon Cell: (773) 490-6488 <a href="http://Recoverycentersofamerica.com">Recoverycentersofamerica.com</a>
Valenz Care (Case Manager)	Preauthorization's	Phone: (855) 298-0493 <a href="http://www.valenzhealth.com">www.valenzhealth.com</a>
Virta	Diabetes management program	<a href="http://Virtahealth.com/join/moe">Virtahealth.com/join/moe</a>
Voya Financial (call center support)	Death benefit & supplemental life insurance	Phone: (888) 212-7822 <a href="http://www.coalitionoflabor.org">www.coalitionoflabor.org</a>