

Fringe Benefits Contact Information

Fund Office			
<u>Department</u>	Question Types	Contact Information	
Fund Office	Main office number for general questions	Phone: (708) 482-7300	
A/R Department	Reciprocity/check stub credits	Phone: (708) 579-6620 Fax: (708) 482-3756	
Benefits & Eligibility Group	Fringe benefit eligibility, Retiree Welfare Plan (RWP) eligibility, disability, death benefits	Phone: (708) 937-0327 Fax: (708) 352-3310	
COBRA	Continuation of coverage eligibility	Phone: (708) 579-6635 Fax: (708) 482-3726	
Member Services Department	Eligibility review/hours coverage, Family Supplemental Benefit (FSB), Life Changing Events (LCE), Retiree Medical Savings Plan (RMSP) account claims, claims questions, event questions	Phone: (708) 579-6600 Fax: (708) 352-3310	
	Health plan options, credit banks	Phone: (708) 579-6675	
	OHC plan specialized representative	Phone: (708) 579-6668	
Midwest Coalition of Labor (MCL)	Member discounts & free services	Phone: (800) 433-2099 www.coalitionoflabor.org	
MCL Credit Union	Personal/checking accounts, loans	Phone: (708) 482-9606	
Pharmacy Benefit Department	General pharmacy inquiries	Phone: (708) 387-8331 Fax: (630) 490-0027	
Retirement Services Group	Pension options, Retirement Enhancement Fund (REF), RMSP credit transfers, working in retirement	Phone: (708) 579-6630 Fax: (708) 354-7732	
Vacation Savings	General questions	Phone: (708) 937-1741	

Local 150 Advocates				
Juli Kresge Member Advocate	Escalated questions regarding claims, eligibility, benefit denials, medical appeals	Phone: (708) 579-6672 Fax: (708) 482-4184 welfareadvocate@moefunds.com		
Tanya Reed Retiree Member Advocate	Retirement planning, complex retirement issues, Retirement Enhancement Fund issues, appeals	Phone: (708) 937-1744 Fax: (708) 352-3310 retireeadvocate@moefunds.com		
Anna Bozich Pharmacy Advocate	Escalated pharmacy issues, pharmacy appeals, specialty medication	Phone: (708) 937-1745 Fax: (630) 490-0027 pharmacyadvocate@moefunds.com		



Fringe Benefits Contact Information

Local 150 Health Centers











Scan QR Code for more info and full list of 15 locations!

	Exclusive Partners	
Vendor	Question Types	Contact Information
Absolute Solutions	Imaging network	Phone: (800) 321-5040 www.absolutedx.com
Amplifon	Hearing aid discounts	Phone: (877) 203-0675 www.amplifonusa.com/eyemed
ATI Physical Therapy	Physical therapy	Phone: (833) 284-0001 www.atipt.com/moe
BCBS Member Services	BlueCross BlueShield PPO	Phone: (800) 810-2583 www.bcbsil.com
Delta Dental	Dental benefits	Phone: (800) 323-1743 www.deltadentalil.com
Employee Resource Systems, Inc.	Mental health and well-being benefits Company code: moemap	Phone: (855) 374-1674 <u>Moe.mylifeexpert.com</u>
EyeMed	Vision discounts	Phone: (866) 393-3401 <u>www.eyemed.com</u>
Fidelity	Retirement Enhancement Fund (REF) beneficiary designation, asset allocations, and distributions	Phone: (866) 848-6466 www.fidelity.com/atwork
Gateway Foundation	Substance abuse & mental health treatment programs	Sandra Beecher Cell: (309) 296-3053 Gatewayfoundation.org
MinuteClinic	General MinuteClinic questions	Phone: (866) 389-2727 www.minuteclinic.com
OptumRx Customer Care	Home delivery account & medication questions	Phone: (855) 697-9150
OptumRx Member Services	RWP Medicare PDP questions	Phone: (866) 868-2493
Recovery Centers of America (RCA)	Substance abuse & mental health treatment programs	Ross Bacon Cell: (773) 490-6488 Recoverycentersofamerica.com
Valenz Care (Case Manager)	Preauthorization's	Phone: (855) 298-0493 www.valenzhealth.com
Virta	Diabetes management program	Virtahealth.com/join/moe
Voya Financial	Death benefit & supplemental life insurance	Phone: (888) 212-7822 www.coalitionoflabor.org