

Fringe Benefits Contact Information



Fund Office		
<u>Department</u>	<u>Question Types</u>	<u>Contact Information</u>
Fund Office	Main office number for general questions	Phone: 708-482-7300
A/R Department	Reciprocity/check stub credits	Phone: 708-579-6620 Fax: 708-482-3756
Benefits & Eligibility Group	Fringe benefit eligibility, Retiree Welfare Plan (RWP) eligibility, disability, death benefits	Phone: 708-937-0327 Fax: 708-352-3310
COBRA	Continuation of coverage eligibility	Phone: 708-937-0327, select option 1 Fax: 708-482-3726
Member Services Department	Eligibility review/hours coverage, Family Supplemental Benefit (FSB), Life Changing Events (LCE), Retiree Medical Savings Plan (RMSP) account claims, claims questions, event questions	Phone: 708-579-6600 Fax: 708-352-3310
	Health plan options, credit banks	Phone: 708-579-6675
	OHC plan specialized representative	Phone: 708-579-6668
National Coalition of Labor (NCL)	Member discounts & free services	Phone: 800-433-2099 www.coalitionoflabor.org
Pharmacy Benefit Department	General pharmacy inquiries	Phone: 708-387-8331 Fax: 630-490-0027
Retirement Services Group	Pension options, Retirement Enhancement Fund (REF), RMSP credit transfers, working in retirement	Phone: 708-579-6630 Fax: 708-354-7732
Vacation Savings	General questions	Phone: 708-937-1741



Scan and Subscribe!
The Midwest Operating Engineers Fringe Benefit Funds has a YouTube Channel!!



Local 150 Health Centers



Scan QR Code for services and location information!

Local 150 Advocates

Juli Kresge Member Advocate	Escalated questions regarding claims, eligibility, benefit denials, medical appeals	Phone: 708-579-6672 Fax: 708-482-4184 welfareadvocate@moeffunds.com
Tanya Reed Retiree Member Advocate	Retirement planning, complex retirement issues, Retirement Enhancement Fund issues, appeals	Phone: 708-937-1744 Fax: 708-352-3310 retireeadvocate@moeffunds.com
Anna Bozich Pharmacy Advocate	Escalated pharmacy issues, pharmacy appeals, specialty medication	Phone: 708-937-1745 Fax: 630-490-0027 pharmacyadvocate@moeffunds.com

Exclusive Partners

<u>Vendor</u>	<u>Question Types</u>	<u>Contact Information</u>
Absolute Solutions	Imaging network	Phone: 800-321-5040 www.absolutedx.com
AllOne Health (formerly ERS) Member Assistance Program	Mental health and well-being benefits Company code: moemap	Phone: 855-374-1674 Moe.mylifeexpert.com
Amplifon	Hearing aid discounts	Phone: 877-203-0675 www.amplifonusa.com/eyemed
ATI Physical Therapy	Physical therapy	Phone: 833-284-0001 www.atipt.com/moe
BCBS Member Services	BlueCross BlueShield PPO	Phone: 800- 810-2583 www.bcbsil.com
Conifer Case Manager	Preauthorization's	Phone: 855-298-0493 Fax: 866-315-6314
CVS Caremark	Active & non-Medicare Retirees medication questions & home delivery	Phone: 833-252-6642 www.caremark.com
CVS Caremark - SilverScript	Medicare-Retiree's medication questions & home delivery	Phone: 833-252-6641
Delta Dental	Dental benefits	Phone: 800-323-1743 www.deltadentalil.com
EyeMed	Vision discounts	Phone: 866-393-3401 www.eyemed.com
Fidelity	Retirement Enhancement Fund (REF) beneficiary designation, asset allocations, and distributions	Phone: 866- 848-6466 www.fidelity.com/atwork
Gateway Foundation	Substance abuse & mental health treatment programs	Sandra Beecher Cell: 309-296-3053 Gatewayfoundation.org
MinuteClinic	General MinuteClinic questions	Phone: 866-389-2727 www.minuteclinic.com
Recovery Centers of America (RCA)	Substance abuse & mental health treatment programs	Ross Bacon Cell: 773-490-6488 Recoverycentersofamerica.com
Virta	Diabetes management program	Virtahealth.com/join/moe
Voya Financial	Death benefit & supplemental life insurance	Phone: 888-212-7822