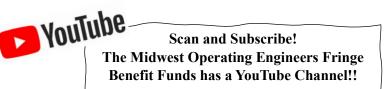


	Fund Office	
<u>Department</u>	Question Types	<b>Contact Information</b>
Fund Office	Main office number for general questions	Phone: 708-482-7300
A/R Department	Reciprocity/check stub credits	Phone: 708-579-6620 Fax: 708-482-3756
Benefits & Eligibility Group	Fringe benefit eligibility, Retiree Welfare Plan (RWP) eligibility, disability, death benefits	Phone: 708-937-0327 Fax: 708-352-3310
COBRA	Continuation of coverage eligibility	Phone: 708-937-0327, select option 1 Fax: 708-482-3726
Member Services Department	Eligibility review/hours coverage, Family Supplemental Benefit (FSB), Life Changing Events (LCE), Retiree Medical Savings Plan (RMSP) account claims, claims questions, event questions	Phone: 708-579-6600 Fax: 708-352-3310
	Health plan options, credit banks	Phone: 708-579-6675
	OHC plan specialized representative	Phone: 708-579-6668
National Coalition of Labor (NCL)	Member discounts & free services	Phone: 800-433-2099 www.coalitionoflabor.org
Pharmacy Benefit Department	General pharmacy inquiries	Phone: 708-387-8331 Fax: 630-490-0027
Retirement Services Group	Pension options, Retirement Enhancement Fund (REF), RMSP credit transfers, working in retirement	Phone: 708-579-6630 Fax: 708-354-7732
Vacation Savings	General questions	Phone: 708-937-1741





## Local 150 Health Centers



## Scan QR Code for services and location information!

local150.org/moe/



	Local 150 Advocates	
Anna Bozich Pharmacy Advocate	Escalated pharmacy issues, pharmacy appeals, specialty medication	Phone: 708-937-1745 Fax: 630-490-0027 pharmacyadvocate@moefunds.com
Member Advocate	Escalated questions regarding claims, eligibility, benefit denials, medical appeals	Phone: 708-579-6672 Fax: 708-482-4184 welfareadvocate@moefunds.com
	<b>Exclusive Partners</b>	
<u>Vendor</u>	<b>Question Types</b>	<b>Contact Information</b>
Absolute Solutions	Imaging network	Phone: 800-321-5040 www.absolutedx.com
AllOne Health (formerly ERS) Member Assistance Program	Mental health and well-being benefits Company code: moemap	Phone: 855-374-1674 Moe.mylifeexpert.com
Amplifon	Hearing aid discounts	Phone: 877-203-0675 www.amplifonusa.com/eyemed
ATI Physical Therapy	Physical therapy	Phone: 833-284-0001 www.atipt.com/moe
<b>BCBS Member Services</b>	BlueCross BlueShield PPO	Phone: 800-810-2583 www.bcbsil.com
<b>Conifer</b> Case Manager	Preauthorization's	Phone: 855-298-0493 Fax: 866-315-6314
CVS Caremark	Active & non-Medicare Retirees medication questions & home delivery	Phone: 833-252-6642 www.caremark.com
CVS Caremark - SilverScript	Medicare-Retiree's medication questions & home delivery	Phone: 833-252-6641
Delta Dental	Dental benefits	Phone: 800-323-1743 www.deltadentalil.com
EyeMed	Vision discounts	Phone: 866-393-3401 www.eyemed.com
Fidelity	Retirement Enhancement Fund (REF) beneficiary designation, asset allocations, and distributions	Phone: 866-848-6466 www.fidelity.com/atwork
Gateway Foundation	Substance abuse & mental health treatment programs	Sandra Beecher Cell: 309-296-3053 <u>Gatewayfoundation.org</u>
MinuteClinic	General MinuteClinic questions	Phone: 866-389-2727 www.minuteclinic.com
Recovery Centers of America (RCA)	Substance abuse & mental health treatment programs	Paul Hempel Cell: 630-746-1497 <u>Recoverycentersofamerica.com</u>
Virta	Diabetes management program	Virtahealth.com/join/moe
Voya Financial	Death benefit & supplemental life insurance	Phone: 888-212-7822