

Fringe Benefits Contact Information



Fund Office

<u>Department</u>	<u>Question Types</u>	<u>Contact Information</u>
Fund Office	Main office number for general questions	Phone: 708-482-7300
A/R Department	Reciprocity/check stub credits	Phone: 708-579-6620 Fax: 708-482-3756
COBRA	Continuation of coverage eligibility	Phone: 708-937-0327, select option 1 Fax: 708-482-3726
Delinquency Department	Delinquent fringe benefit contributions and report delinquent Employers	Phone: 708-579-6660 Fax: 708-482-9355
Disability	Short-Term Disability eligibility and requirements	Phone: 708-937-0327, select option 3 Fax: 708-482-7687
Member Services Group	Active fringe benefit eligibility	Phone: 708-937-0327, select option 1 Fax: 708-352-3310
	Eligibility review/hours coverage, Family Supplemental Benefit (FSB), Life Changing Events (LCE), Retiree Medical Savings Plan (RMSP) account claims, claims questions, event questions	Phone: 708-579-6600 Fax: 708-352-3310
	Health plan options, credit banks	Phone: 708-579-6675
	OHC Plan specialized representative	Phone: 708-579-6668
National Coalition of Labor (NCL)	Member discounts & free services	Phone: 800-433-2099 www.coalitionoflabor.org
Pharmacy Benefit Department	General pharmacy inquiries	Phone: 708-387-8331 Fax: 630-490-0027
Retirement Services Group	Pension address changes and deposits	Phone: 708-579-6630, select option 1 Fax: 708-354-7732
	Pension options, Retirement Enhancement Fund (REF), working in retirement	Phone: 708-579-6630, select option 2 Fax: 708-354-7732
	Retiree Welfare Plan (RWP), Retiree eligibility, Retiree Medical Savings Plan (RMSP) credit transfers	Phone: 708-579-6630, select option 3 Fax: 708-354-7732
	Death benefits	Phone: 708-579-6630, select option 4 Fax: 708-354-7732
Vacation Savings	General questions	Phone: 708-937-1741



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Funds Office YouTube Channel!



Local 150 Health Centers



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Fringe Benefits Contact Information



Local 150 Advocates

Anna Bozich Pharmacy Advocate	Escalated pharmacy issues, pharmacy appeals, specialty medication	Phone: 708-937-1745 Fax: 630-490-0027 pharmacyadvocate@moeffunds.com
Tiffany Van Dyke Member Advocate	Escalated questions regarding claims, eligibility, benefit denials, medical appeals	Phone: 708-579-6672 Fax: 708-482-4184 welfareadvocate@moeffunds.com
Marissa Massuci Retirement Services Group Advocate	Escalated questions regarding pension, including retirement services, benefits, and personalized support	Phone: 708-328-6452 Fax: 708-354-7732 retireeadvocate@moeffunds.com

Exclusive Partners

<u>Vendor</u>	<u>Question Types</u>	<u>Contact Information</u>
Absolute Solutions	Imaging network	Phone: 800-321-5040 www.absolutedx.com
AllOne Health Member Assistance Program	Mental health and well-being benefits Company code: moemap	Phone: 855-374-1674 Moe.mylifeexpert.com
Alpharus Health	Substance abuse & mental health treatment programs	Sandra Beecher Cell: 309-296-3053 www.alpharushealth.org
Amplifon	Hearing aid discounts	Phone: 877-203-0675 www.amplifonusa.com/eyemed
ATI Physical Therapy	Physical therapy	Phone: 833-284-0001 www.atipt.com/midwest-operating-engineers/
BCBS Member Services	BlueCross BlueShield PPO	Phone: 800-810-2583 www.bcbsil.com
Conifer Case Manager	Preauthorizations	Phone: 855-298-0493 Fax: 866-315-6314
CVS Caremark	Active & non-Medicare Retirees medication questions & home delivery	Phone: 833-252-6642 www.caremark.com
CVS Caremark - SilverScript	Medicare-Retiree's medication questions & home delivery	Phone: 833-252-6641
Delta Dental	Dental benefits	Phone: 800-323-1743 www.deltadentalil.com
EyeMed	Vision discounts	Phone: 866-393-3401 www.eyemed.com
Fidelity	Retirement Enhancement Fund (REF) beneficiary designation, asset allocations, and distributions	Phone: 866-848-6466 www.fidelity.com/atwork
MinuteClinic	General MinuteClinic questions	Phone: 866-389-2727 www.minuteclinic.com
Recovery Centers of America (RCA)	Substance abuse & mental health treatment programs	Paul Hempel Cell: 630-746-1497 Recoverycentersofamerica.com
Virta	Diabetes management program	Virtahealth.com/join/moe
Voya Financial	Death benefit & supplemental life insurance	Phone: 888-212-7822